



# Green mountain energy customer service

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Contact Green Mountain Energy in Texas by phone, email, chat, or social media to get help with your electricity account or to learn about clean energy plans.

Chat is not available right now, so please give us a call or email us. Thanks! Our hours are Monday-Friday, 8:00am to 5:00pm. We are closed on major holidays. This excludes our emergency line ...

Call 866-785-4668. © 2026 Green Mountain Energy Company. All rights reserved. PUCT Certificate No. 10009.

Contact Green Mountain Energy directly at +1 (512) 691-6100 or [feedback@greenmountain](mailto:feedback@greenmountain). Get customer support, file a complaint, and resolve your issue fast.

At the Green Mountain Energy Customer Service Center, get answers to frequently asked questions or call a customer service agent for additional assistance.

Just want to make a payment? Make a one-time payment without signing into your account. All you need is your Green Mountain account number and zip code. Use Guest Pay Return to ...

Access your Green Mountain Energy My Account to manage bills, track usage, explore available renewable energy solutions and more.

The online customer contact form for Green Mountain Energy is a convenient place for people to get important help from customer care representatives.

Illinois residents who are Green Mountain Energy customers can contact their utility company by phone or online to report outages and ask billing questions.

Contact Green Mountain Energy by phone in NY at 1-800-636-5690. We also provide hours, email contact



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information, and mailing addresses.

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